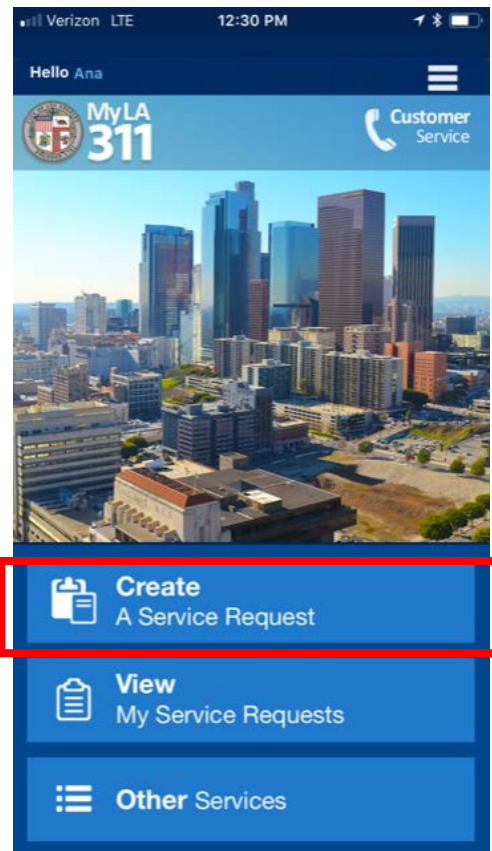


## How to Report Graffiti ♦ Cómo reportar Graffiti

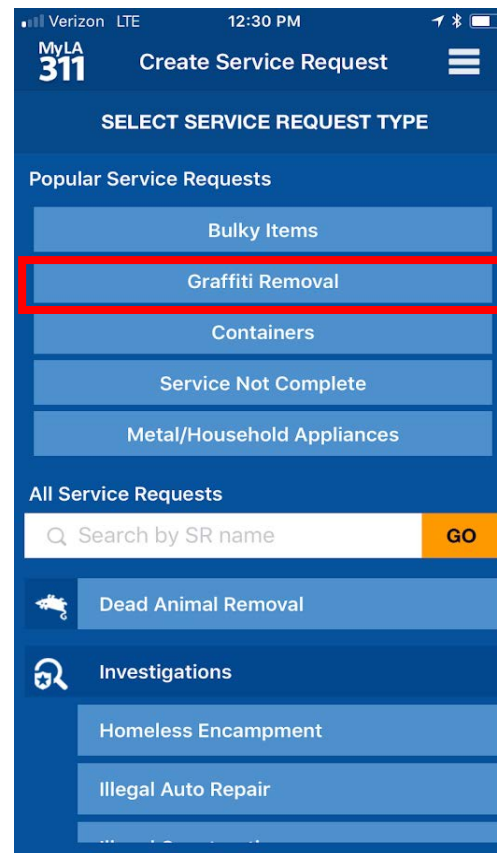
Step 1: Open the Application  
Create a Service Request

Paso 1: Abra la Aplicación  
Crear una solicitud de servicio



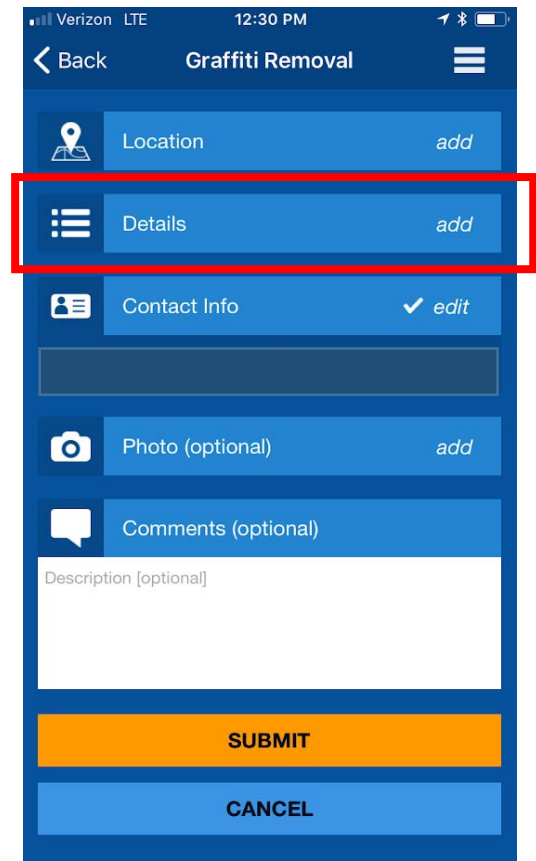
Step 2: Select Service Request Type  
Ex: Graffiti Removal

Paso 2: Seleccione el Tipo de Servicio  
Por ejemplo: el Servicio de Graffiti



Step 3: Add details

Paso 3: Entre los detalles



## How to Report Graffiti ♦ Cómo reportar Graffiti

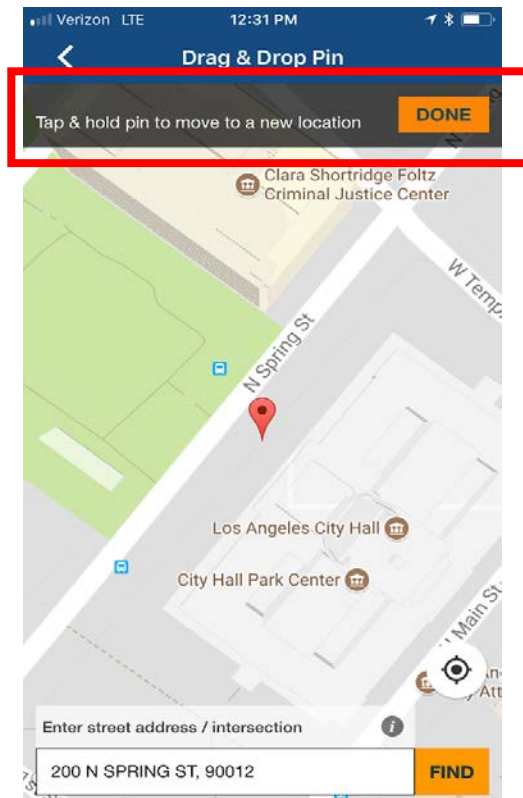
### Step 4: Enter & Verify Location

If your GPS is turned on, it will find where you are.

Select done to enter.

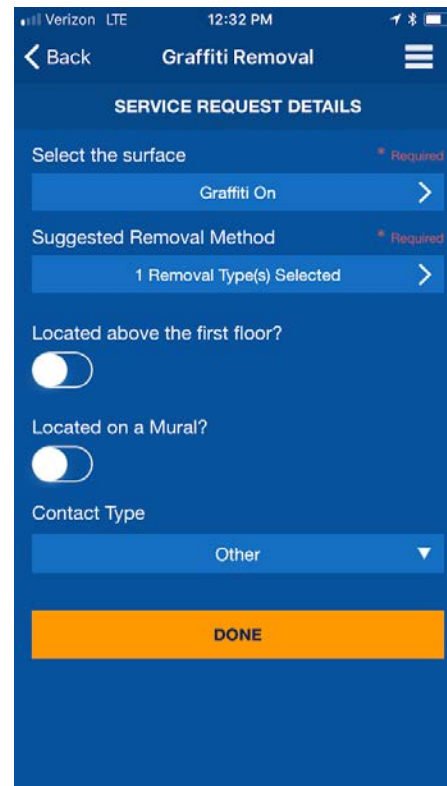
### Paso 4: Ingrese y verifique una dirección

Si tiene GPS en su teléfono, lo encontrará. Presione "Done".



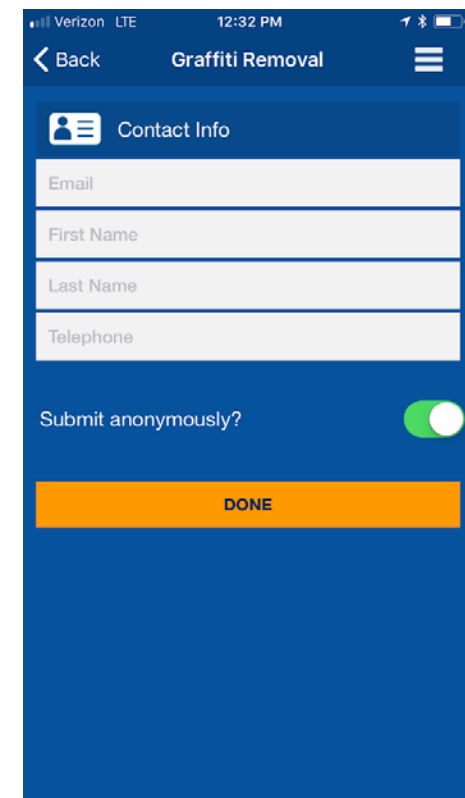
### Step 5: Select the surface & Removal Method

### Paso 5: Seleccione la Superficie y el Método de Eliminación



### Step 6: Enter Contact Info or Submit Anonymous

### Paso 6: Ingrese la información de contacto o envíela anónima



## How to Report Graffiti ♦ Cómo reportar Grafiti

Step 7: Upload Photo and/or Enter Comments

Paso 7: Fotos y / o Ingrese Comentarios

Verizon LTE 12:33 PM

Back Graffiti Removal

200 N SPRING ST, 90012

Details ✓ edit

Contact Info ✓ edit

Anonymous

Photo (optional) add

Comments (optional)

Graffiti removal would be appreciated.

SUBMIT

CANCEL

Step 8: Submit & Save Service Request Number

You can use the number to follow-up on requests

Paso 8: Enviar y Guardar el Número de Servicio

Puede usar el número para verificar el seguimiento de sus solicitudes

Verizon LTE 12:33 PM

MyLA 311 Graffiti Removal

Thank you. Your Service Request has been submitted.

Service Request Number: 1-1031894611

Create Another Request for this Location

Create Another Request at New Location

Home Page

You can check the status of your service request by contacting 311 with your service request number.

Email: 311@lacity.org

Telephone / TTY:

Dial: Within LA city boundaries: dial 311. Outside greater LA area: dial (213) 473-3231

Hearing Impaired: TTY (213) 473-5990

Customer Care Center hours: M-Su 8:00 am - 4:45 pm



**3 ways to submit requests:**

Download the MyLA311 App  
Iphone  
Android

Dial:  
3-1-1

Enter the request on the website:  
<http://myla311.lacity.org>